RETAIL ENERGY CODE

This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

REC ISSUE GROUP
MEETING NOTES

DATE	**10 March 2023, 10:00**
LOCATION	**By teleconference**

1 INTRODUCTIONS

The Chair welcomed attendees to the meeting of the REC Issues Group (RIG).

The Chair confirmed the agenda, asking for Any Other Business (AOB) items to be raised at this time. The Chair highlighted an AOB item was raised prior to the meeting, which would be discussed at the end. A RIG member noted they had two further AOB items to raise.

AOB items were as follows:

- Group Pool Codes in the Data Transfer Catalogue (DTC) Data Specification Access Database;
- Market Stabilisation Charge (MSC) Payments; and
- Misdirected Prepayment (PPM) Payments.

2 DATA CLEANSE UPDATE

2.1 DATA CLEANSE ISSUE LOG

The Code Manager Lead Analyst provided an overview of the Data Cleanse Issue Log, which can be found on slide 5 of the pack here.

The Code Manager advised that Issue number DC3 could be closed, in the instance of no further comments from RIG members. No comments were raised, and it was agreed that DC3 can be closed.

Issue number DC6 has been investigated since the last RIG meeting, and it was noted that the logic required an update. This will be completed and presented at the next RIG meeting to confirm.

Issue DC7 was presented again, however as the party who raised DC7 was unable to attend this month's meeting to provide further explanation, it was agreed a Service Desk ticket would be raised.

Additional items discussed below:

Change Proposal (CP) 0091 – Clarifications to the Theft Detection Scheme discussed at previous RIG meetings has been issued for consultation, with responses due to be published on 17 March 2023.

At the moment the invalid MAP ID report is being sent to the current and initiating Supplier. As there are questions around who is responsible for these reports, the report is being sent to both Suppliers. The guidance is being updated and the outcomes will be reflected in April's reports.

2.2 DATA CLEANSE UPDATE

This was addressed in slides 7-10 of the meeting pack, which can be found here.

A RIG member raised a question around the Smart Meter Type/Meter Timeswitch Code (MTC) Mismatch reports and if the Code Manager had checked for a time delay. It was noted that in some instances, there could be a one-two week delay for the reports to be updated following the work being carried out. The Code Manager Lead Analyst agreed to consider this when obtaining the figures next month.

3. SWITCH METER READ – GUIDANCE DOCUMENT

The Code Manager Lead Analyst provided an overview of the Switch Meter Read – Guidance document, which was addressed in slides 12-23 of the pack. The original slide pack, solely containing the Guidance Document, can be found here.

One of the tips included in the guidance document is for Parties to monitor the Secure Data Exchange Portal (SDEP) daily. A RIG member highlighted that there is a function in SDEP whereby a user can manage the notifications they receive. The Code Manager Lead Analyst thanked the individual for their explanation of this

4. APRIL 2023 RELEASE AND METERING CODE OF PRACTICE CONSOLIDATION

The Code Manager Lead Analyst provided an overview of R0047 – Consolidated Metering Code of Practice & Metering Audit Scheme and the support Parties will receive post go-live. This was addressed in slides 25-26 of the pack, which can be found here.

5. RIG ISSUE UPDATE

5A DNO B CODE ESCALATIONS

The Code Manager Lead Analyst noted that this was discussed at the last RIG and Parties gave the proposer advice on how to seek guidance on this issue. RIG members agreed this issue can be closed.

5B REGISTRATIONS FAILING DUE TO DOMESTIC/NON-DOMESTIC INDICATOR NOT MATCHING

The Code Manager Lead Analyst gave an overview of this issue, which was addressed in slides 30-31 of the pack.

A RIG member highlighted that the Domestic Premises Indicator (DPI) in the Electricity Enquiry Services (EES) is related to the contract, however in the Gas Enquiry Services (GES) the DPI is registered to the premises. This has previously been raised to Ofgem, however does not appear to have been covered. Other RIG members noted they had experienced similar challenges, however, were unsure of which forum under the REC to which this should be raised.

Action: The Code Manager to investigate the DPI issue and send guidance to the proposer once identified.

6. AOB

6.1 GROUP POOL CODES IN THE DTC DATA SPEC ACCESS DATABASE

The Code Manager Lead analyst advised that a CP had been submitted, requesting an update to the DTC Data Spec Access database. This change is specifically relating to the Data Group tables within the database being updated to include Group Pool Codes. This was addressed in slide 33 of the pack. RIG members were invited to offer any thoughts and confirm whether they are experiencing any issues related to this.

No comments raised by RIG members. It was noted that any feedback can be provided via the Operational Account Managers (OAMs).

6.2 MSC-REC CONCILIATION PAYMENTS

A RIG member noted an issue around the lack of backing information relating to invoice reconciliation. They are not able to reconcile figures against the guidelines set out on the REC. RIG members were invited to offer any thoughts and were asked if they had encountered similar issues.

No comments were raised, and it was noted that any feedback can be provided to the OAMs. This may also be raised as a formal issue at the next RIG meeting.

6.3 MISDIRECTED PPM PAYMENTS

A RIG member noted that parties are not sending claim forms as part of the PPM payment process, and that the ones that are being sent may include incorrect data.

It was agreed that this process will be reviewed at the next RIG meeting with a view of identifying any improvements. This may be raised as a formal issue.

7. ANY OTHER BUSINESS

No further business was raised.